

Limhus Cottage, High Hill, Keswick, Cumbria. CA12 5PB

Conditions of Booking

- We make every effort to provide guests with a safe, clean, warm and comfortable home where they can relax and enjoy their holiday. Guests are asked to treat the property with care and leave it in a clean and tidy condition. *Please report any accidents or other problems immediately so that we can put things right as soon as possible.*
- All beds have covered duvets, and bed linen and towels are included in the price.
- All electricity and gas charges are included in the price. No portable heaters are to be used in the cottage. Any electrical equipment owned by guests must be in good working order.
- There is one private parking space in front of the property – vehicles are left at vehicle owner's risk.
- We regret that we do not allow pets in the property.
- There is a total No Smoking policy for the cottage and garden.
- Upon arrival you are asked to read the Fire Risk Assessment.
- Bookings are normally from Friday to Friday. The cottage will be available from 4.00 p.m. although if you wish to arrive earlier to drop off luggage, that can be arranged. The key is collected from the owners at Limhus, High Hill (next door to the cottage). Departure time is 10 a.m. unless arrangements are made otherwise.
- A £100 deposit is required on booking. The balance of the rent must be paid four weeks in advance – we do not send out reminders for this. Payment is by cheque please, made payable to Mrs C Guy. Any money paid is non-returnable should the booking be cancelled later, unless the property is re-booked at full cost. It is strongly recommended that you take out Holiday Cancellation Insurance. If, for any reason, we should have to cancel your booking you will receive a full refund of all money paid.
- Do please telephone or email to check availability with ourselves BEFORE sending a booking form and deposit, although we do strive to keep the availability up-to-date on the internet.
- For the purposes of the Data Protection Act 1998, Mrs C Guy is the sole data controller of all personal data provided to us from customers and prospective customers. We will collect certain personal details from you including your name and address. We would like to store and use your personal details for future marketing purposes, including sending brochures or details of promotions to you. If you do not wish to receive any or all of the communications set out in this clause, please let us know by telephone, letter or email. We are entitled to assume that you do not object to being communicated with unless we receive notice. We have appropriate security measures in place to protect this personal information.